

ANDERA FELLS

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SOFTWARE DEVELOPER

Customer-focused and energetic professional with strong customer support, troubleshooting, desktop/laptop hardware and software skills seeking to broaden experience in full-stack software development.

TECHNICAL INVENTORY

Java • Spring • Thymeleaf • JavaScript • MVC • HTML • CSS • TDD • Agile (Scrum) • Object Oriented Programming (OOP) • JSON • React • REST APIs • Responsive Design / Mobile • Relational Databases • Source Control / GitHub

SOFTWARE DEVELOPMENT EXPERIENCE/PROJECTS

[\[anderafells.github.io\]](http://anderafells.github.io)

We Can Code IT, Cleveland, OH
Software Development Student

2022

Planned, designed, and developed professionally programmed applications in collaborative team-based and independent settings, demonstrating the proficiency to earn Software Development Certificate.

Virtual Pet Shelter: Designed console application that lets users create and interact with their own virtual pets.

Java, Visual Studio, Git, Github, GitBash, TDD, OOP

Workout Builder: Designed console application that lets users build and customize personal workout.

Java, Visual Studio, Git, Github, GitBash, TDD, OOP

Arrays and Loops: Utilized knowledge of C# to solve various puzzles with array and loop methods.

Java, Visual Studio, Git, Github, GitBash

PROFESSIONAL EXPERIENCE (WORK HISTORY)

Randstad, New Albany, OH

Apr, 2020 to Present

Remote Desktop Support

- Work Tier 1 tickets to troubleshoot hardware and software issues
- Take calls from agents to guide or remote in for troubleshooting
- Open production impacting tickets

The Athletic Club Of Columbus, Columbus, OH (March, 2019 to March, 2022)

Licensed Massage Therapist

- Cater massage to each individual's request
- Perform relaxation, deep tissue, and chair massage on clients
- Generate multiple repeat clients, as well as new clients through word of mouth

Incorporate Massage, Columbus, OH

Apr, 2019 to Mar, 2020

Licensed Massage Therapist

- Travel to various corporate locations to perform chair massage
- Communicate with clients to determine what their needs are
- Cater massage to each individual's request

EDUCATION & TRAINING

We Can Code IT

- Certificate of Software Development 2022

Per Scholas

- Information Technology Network Support 2019

Daymar College

- Medical Massage Therapy 2018

Volunteer Work

REGISTRATION ASSISTANT, AFRICAN AMERICAN SENIOR IT LEADERS GATHERING

Greeted, and registered attendees 2019