

# Dina Morgan

## Software Developer

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### Entry-level Software Developer with following technical & self-management skills:

- C# • JavaScript • MVC • HTML • CSS • TDD • Agile (Scrum) • Object Oriented Programming (OOP) • JSON • React • REST APIs • Responsive Design / Mobile • Relational Databases • Source Control / GitHub • Adobe Indesign
- Detail Oriented • Problem Solver • Leader • Team Player

### Education & Training

We Can Code IT, Cleveland OH

2022

#### Certificate, Software Development

Planned, designed, and developed professionally programmed applications in collaborative team-based and independent settings, demonstrating proficiency to earn Software Development Certificate.

- Designed console application letting users create and interact with their own virtual pets using C#, Visual Studio, Git, Github, GitBash, TDD, OOP
- Designed console application using MVC letting users create blog posts using C#, Visual Studio, Git, Github, GitBash, TDD, OOP
- Utilized knowledge of C# to solve various puzzles with array and loop methods using C#, Visual Studio, Git, Github, GitBash
- Utilized knowledge of JS to call an API and retrieve information for the user using JS, Visual Studio, Git, Github, GitBash

Honors Graduate, Kent State University, Kent OH,

2010

**Bachelor of Arts Degree (B.A.), History**

**Bachelor of Arts Degree (B.A.), Political Science.**

**Associates Degree (A.A.), Asian Studies**

**The 6 Critical Practices of Leading a Team** - Leadership Development using the Franklin Covey model.

### Work Experience

#### Team Lead

06/2019-05/2022

Cardinal Health/Edgepark, Twinsburg, Ohio

- Assisted in leading a team of 25 domestic reps and 35 off-shore reps.
- Initiated meeting attendance, collaborated with other departments, resolved IT issues, maintained productivity, and created reports independent of supervision.
- Participated in two Kaizens to increase patient retention and increase communications with doctors' offices. Result: decreased fax numbers for diabetes supplies from 35 to 8; development of new team created to streamline patient paperwork.
- On-Boarded 26 new hires, 12 virtually. Created training content, guides, and led training.
- Created events and company-wide communications (2000 employees) to discuss topics such as Mental Health, LGBT+, and Disability Awareness; member of company's Multicultural Community Board.
- Assisted in creating campaigns for company's website and Facebook. Created grassroots engagement on having tough conversations in-person and virtually.

**Medical Device Biller**

10/2017-06/2019

Cardinal Health/Edgepark, Twinsburg, Ohio

- Instrumental in creating testing that helped implement an automatic system that would release roughly 2000 orders daily.
- Managed Med Device Database resolutions and escalations.
- Developed and implemented a process to eliminate some claim denials.
- Assisted in taking supervisor calls after 2 weeks of employment.

**Medical Device Insurance Verification**

06/2016-10/2017

Cardinal Health/Edgepark, Twinsburg, Ohio

- Managed difficult region of accounts after 6 months of employment.
- Helped expedite verification process for 5000 new patients by engaging with insurance companies and gaining access to coverage benefits promptly.
- Integral member of liaison team between sales and department to help address outstanding issues.

**Inkeeper, Event and Wedding Coordinator, Office Manager**

06/2014-11/2015

Ravenwood Castle, LLC, New Plymouth, Ohio

- Streamlined and executed an inventory system and handled all accounting needs for the business.
- Created employee schedules, considering guest count and the needs of the business.
- Organized and coordinated charity events, weddings, and any other event done at the business. Increased event bookings by 45% from previous years.
- Coordinated multiple events that had attendees of 150+.
- Collaborated with vendors, contractors, and industry representatives to maintain.
- Trained employees on different operating systems to be self-sufficient in office management.

**Receptionist, Office Manager**

12/2013-06/2014

Thermo-Rite and Star-Fire, Akron Ohio

- Managed CEO's communications.
- Managed warranty information for products business carried, developed a tracking system, built relations with vendors to provide the best customer experience.

**Russian Outreach Coordinator, Event and Communications Coordinator**

01/2012-08/2013

Jewish Family Services of Greater Akron, Akron, Ohio

- Created 20 different events from start to finish - including concept and promotions, including annual fundraiser for organization.
- Designed advertisements placed in local newspapers, magazines, and radio stations.
- Assisted with grant writing including United Way, GAR, and editing, and created systems to track statistics.
- Wrote the Communication plan and developed "Year in Review" booklet for all organizations under the JCC umbrella and distributed to all members and leadership.
- Developed the Elderly LGBT+ Committee that included leadership throughout the community.
- Designed business cards for organization and worked with different printing companies.

**Adjunct Professor- Honors Classes**

08/2010 - 12/2013

Kent State University at Stark, North Canton OH

- Collaborated with other faculty to provide a uniform experience and shared projects and events to help other faculty develop content.
- Created classroom syllabus for students. Assisted honors students in brainstorming, creating, advertising, and producing a charity event.

**Volunteer Work**

- BoardGamers of Greater Akron (BoGA). Leadership position since 2016, Assisted with Website Development.
- Member, Charity Committee 2019, Cardinal Health.
- Mentor Circles Participant-2019, Cardinal Health.