

NICOLE HOFER

SOFTWARE DEVELOPER

CAREER OBJECTIVE

Results-driven IT professional with 8 years experience designing and maintaining front-end software applications for the healthcare industry. Passionate about developing user-friendly, cost-effective and efficient solutions. Fundamental knowledge of full-stack software design, development and testing combined with a broad background of analytical and technical skills to thrive as a versatile software developer.

EDUCATION

- **Certificate of Software Development**

We Can Code IT | 2022

- **Bachelor of Arts in Psychology**
Kent State University, Kent, Ohio | 2010

TECHNICAL INVENTORY

Java • Spring • Thymeleaf •
JavaScript • MVC • HTML • CSS •
TDD • Agile (Scrum) • Object
Oriented Programming (OOP) • JSON
• React • REST APIs • FHIR APIs •
HL7 • SQL • XML • Responsive
Design / Mobile • Relational
Databases • Source Control / GitHub

CONTACT

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W: [PERSONAL PORTFOLIO](#)



WORK EXPERIENCE

● **UNIVERSITY HOSPITALS OF CLEVELAND, CLEVELAND, OHIO |
MAR 2016 - PRESENT**

SENIOR IT BUSINESS ANALYST

- Over the course of the past two years, built and/or modified an average of 10 user interfaces utilizing JavaScript increasing system functionality and user experience
- Plan, design, and recommend automated business processes utilizing SQL, APIs and/or robotics to improve and support Revenue Cycle operations
- Participate in system reviews, work sessions and functional testing to ensure user requests are met at 100%

● **SUMMA HEALTH SYSTEM, AKRON, OHIO**

SENIOR APPLICATION ANALYST | DEC 2014 - JUN 2015

- Configured software application(s) according to business needs and tested solutions for effectiveness
- Collaborated with management, users, and vendors to establish problem specifications and system design

TEAM LEAD, SOARIAN PROJECT | APR 2012 - MAR 2014

- Assisted with application configuration, testing, and education
- Provided subject matter expertise as it relates to developing a functional module

PATIENT FINANCIAL COORDINATOR | OCT 2010 - MAR 2012

- Prepared and approved requests for persons seeking financial assistance that adhere to regulatory requirements and company policy

SOFTWARE DEVELOPMENT PROJECTS

- **Unboxed Thoughts:** A single page application to track your well-being over time and to discover what interventions are working for you.
JavaScript, HTML, CSS, Java, RESTful APIs, Spring
- **Mystery Educator:** A single page application that will entertain and educate children about specific areas of interest.
JavaScript, HTML, CSS, Java, RESTful APIs
- **Donut Maker:** A website that uses button clicks to create donuts that can then be used as currency to buy auto-clickers and multipliers.
JavaScript, Git, GitHub, GitBash, OOP
- **Reviews Site:** A dynamic web application to categorize reviews of socks.
Java, Spring Boot, MVC, Thymeleaf, Git, GitHub, GitBash, TDD, OOP
- **Virtual Pets Amok:** A console application that lets users create and interact with their own virtual pets.
Java, Visual Studio, Git, GitHub, GitBash, TDD, OOP