

Josephine Wilson

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SOFTWARE DEVELOPMENT PROJECTS

We Can Code IT, Cleveland, OH
Software Development, 2021

- Ohioans Care (Javascript, HTML, CSS, Java, Git, GitHub, Gitbash, JSON)
 - Donut Maker (Javascript, HTML, TDD, Git, GitHub, Gitbash, JSON)
 - Reviews Site (Java, IntelliJ IDEA, Visual Studio, Git, Github, Gitbash, TDD, OOP, Spring, Thymeleaf, MVC)
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WORK EXPERIENCE

Customer Service Representative Teleperformance

October 2021 to Present

- *Developed relationships with clients and exceeded quota expectations*
- *Maintained 99% accurate product knowledge*
- *Troubleshoot equipment and system problems without a need for assistance*

WordPress Developer

Freelance

January 2011 to Present

- *Design and establish user-friendly websites for clients resulting in higher increase in sales.*
 - *100% on time delivery while exceeding client's expectations*
 - *Content and SEO management for clients resulted in 25% increase in sales*
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EDUCATIONAL BACKGROUND

We Can Code It

Certificate of Software Development
2022

PROFESSIONAL SUMMARY

Genuinely curious and quality-driven developer offering a strong foundation in software engineering and website development. Experienced in object-oriented programming, test driven development, Java, HTML, CSS, JavaScript, UX/UI design, WordPress, search engine optimization, and search engine marketing.

SKILLS & PROFICIENCIES

Java • Spring • Thymeleaf • JavaScript • MVC • HTML • CSS • TDD • Agile (Scrum) • Object Oriented Programming (OOP) • JSON • React • REST APIs • Responsive Design / Mobile • Relational Databases • Source Control / GitHub • WordPress • Elementor • Adobe Illustrator • Woocommerce • SEO • SEM

VOLUNTEER WORK

Volunteer Website Developer American Legion Post 608

2020 to Present

Volunteered to help the veterans by giving them a platform to represent their local post. Responsible for development and regular monitoring of the website's performance and troubleshooting website issues.

www.americanlegionpost608.org