

DIA SCRUGGS

Software Developer

Software Developer with experience in web design, web development, and computer deployment. Trained in Java, Spring, JavaScript, HTML, and CSS. Team-oriented, with a passion for communication, and helping fellow colleagues to achieve job goals.



EXPERIENCE

UseReady/JPMorgan and Chase Bank Branches IT Technician | Aug 2020 - Present

- Replace and prep for removal of up to 500 deprecated components a week.
- Deploy up to 1000 new desktop hardware equipment for use.
- Prepped new hardware for relocation.
- Survey technology for an overview of components in each building.
- Manage desktop hardware wiring and installs for phone components

Lion Bridge, Waltham, Massachusetts

Mobile & Desktop Search Reviewer | May 2020 to May 2021

- Completed up to 200 tasks a day comparing converted business spreadsheets and documents, giving error feedback, answering
- inquiries regarding page information, and reviewing website sale information.
- Analyzed multiple YouTube features and provided feedback on how to improve the consumer video viewing experience.
- Reviewed google search queries and provided feedback on new search features to help optimize Google user experience.
- Listened to automated virtual assistance voices to assist in optimizing vocal speech to better mimic human speech.

Windows 10 Migration Project Technician: Honda R&D

Temp IT Help Desk Technician | Dec 2020 to Mar 2021

- Collaborated with a team to image, upgrade, and restore data for 10-12 laptops per day from Windows 7 to Windows 10
- Restored data on new or newly imaged computers, ensuring that the goals of completing 3 to 4 laptops a day on top of other
- tasks.
- Prepared computers for employee use by downloading necessary software to ensure a smooth transition through the migration.
- Used customer service skills to assist employees with laptop troubleshooting and technical support both in-person and remotely.

Mobile Project Technician for Honda R&D

Temp IT Mobile Technician | Nov 2020 to Dec 2021

- Collaborated with a team to reconfigure iPhones and launch them for Honda R&D's Sprint to Verizon Migration.
- Simultaneously handled up to 2 different phone upgrades at a time, ensuring efficiency and maintaining accuracy during the process.

SKILLS

- Java
- Spring
- Thymleaf
- JavaScript
- MVC
- HTML
- REST APIs
- Source Control/GitHub
- CSS
- TDD
- Agile (Scrum)
- Object-Oriented Programming(OOP)
- JSON
- React
- Responsive Design/Mobile
- Relational Databases

EDUCATION

We Can Code IT

Certificate of Software Development, 2021

Per Scholas Columbus

Certificate of Network Support Training, 2020

Google Support IT Certified, 2020

Youngstown State University

Bachelors of Liberal Arts, 2019

Focus: Communication in social media

PROJECTS

- **AccessiBILITYI (Team Project):** Designed with a team a responsive full-stack Access for Disability website for disabled people.
Java, OOP, Spring, Thymeleaf, Git, Github, GitBash, HTML, CSS
- **Mystery Educator (Team Project):** Designed with a team a responsive full-stack Mystery Educator website for kids.
Java, OOP, Spring, Thymeleaf, Git, Github, GitBash, HTML, CSS, Rest APIs
- **Review Site (Team Project):** Designed with a team a responsive full-stack travel website for island hopping.
Java, Git, Github, GitBash, TDD, OOP
- **Donut Clicker :** Designed a donut version of the cookie clicker game.
JavaScript, Git, Github, GitBash, TDD

CONTACT

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