

# Britney Woolford

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## Technical Skills

JavaScript • Java • Flexbox • MVC • HTML • CSS • Grid • TDD • Agile (Scrum) • Object Oriented Programming (OOP) • JSON • SQL • Restful APIs • Responsive Design • Relational Databases • Source Control / GitHub • Visual Studio • IntelliJ • Spring Boot • Gradle

## Software Development

### We Can Code IT

September to December 2021

#### Group Projects:

##### City Hoppers

*Overview:* A review site of several cities in the U.S., using Thymeleaf templating to generate pages

*Functionality:* Users can add their own review, add a category type, see all reviews, filter reviews via region or category

*Concepts covered:* MVC, Thymeleaf, CRUD Repositories, Data queries, Forms, CSS, HTML, Agile, Wireframing, Kanban boards

*Tech stack:* **Java, Spring Boot, Thymeleaf, Miro, Hibernate**

##### Album Review

*Overview:* A single page JavaScript web app, that showcases musical albums

*Functionality:* Users can add their own comments, edit, add, delete albums; also delete and add songs to albums

*Concepts covered:* API's, Restful, REST, Fetches, Promises, API endpoints

*Tech stack:* **JavaScript, Restful Api, JS Components**

#### Individual Projects:

##### Personal Portfolio

Built a single page personal website

Demonstrated knowledge of: **grid, flexbox, HTML, CSS**

##### Donut Maker

Game allowing the user to: click and purchase donuts, optional buttons to increase value of donuts, hides buttons and sends alerts when low on donuts

Built with **JavaScript** and reflects knowledge of **DOM** document object manipulation

## IDEO Human Centered Design

May to June 2019

### Team Lead

- Led team of four artist through IDEO's Human Centered Design methodology: research, synthesis, prototyping and implementations
- Facilitated weekly team discussions to glean insights and develop strategies
- Managed scope and establish timelines to successfully complete course
- Pitched final product to Opportunities for Ohioans with Disabilities for feedback and viability

## Professional Experience

### Franklinton Cycle Works

March 2020 to Nov 2020

#### Columbus, Ohio

##### Customer Relationship Management Analyst--Contract

- Converted 5,000 paper records of donations and volunteer hours into Excel tables
- Negotiated trial on CRM with a contract saving 45% off costs
- Implemented new CRM and streamlined donations, memberships, volunteering, events, and merchandise

Amazon Fulfillment Center  
Columbus, Ohio

July 2017 to March 2020

*POH1: Assistant Manager--Building Launch*  
September 2019- December 2019

- Aided day to day operations of 60-120 associates with a focus on inventory management
- Trained over 115 new hires on inbound and outbound procedures to ensure one-piece flow
- Directed Project Empty a three-week initiative that removed 500,000 units to close building

*CMH:1 Assistant Manager (Seasonal Amazon Prime)*  
July 2018 & July 2019

- Led team of 45-60 associates to meet floor target of 75,000-100,00 units processed
- Tracked performance, provided feedback and coaching for low performing associates
- Collaborated with inbound dock and process specialist to properly route work

*CMH1: Process Controller (Waterspider)*  
July 2017 -March 2020

- Supported 12-18 associates ensuring clean, safe environment and adequate work available to hit nightly targets
- Reported floor health to operations to maintain proper resources available for associates

Pacific Prime Insurance Brokerage  
Shanghai, China  
*Sales Assistant*

February 2015 to September 2016

- Established company wide out of office policies for global sales later added to onboarding for new hires
- Sustained their monthly targets of \$6,000- \$20,000 while out of office
- Upheld 1-3 business day response with 125-200 weekly emails per colleague
- Collaborated with a sales team of 20-25 associates

Nationwide Insurance  
Columbus, Ohio  
*Agent*

May 2010 to March 2014

- Licensed personal lines agent taking 200 calls a week
- Assisted clients with policy change or billing issues also collaborated with accounting, claims, adjusters, underwriters, lienholders and mortgagees to maintain plans

## Education

Columbus State Community College A.S. Photography, Fall 2011