

Filsan Madar

Software Developer

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PERSONAL PROFILE

Full Stack developer with a background in biological science and customer service, focused on bringing technology and people together. Experience in developing, implementing, and designing applications and solutions using a range of technologies and programming languages.

CORE SKILLS

Java • Spring • Thymeleaf • JavaScript • MVC • HTML • CSS • TDD • Agile (Scrum) • Object Oriented Programming (OOP) • JSON • React • REST APIs • Responsive Design / Mobile • Relational Databases • Source Control / GitHub

ACADEMIC HIGHLIGHTS

We Can Code IT

Certificate of Software Development, 2021

Capital University

Bachelors of Arts, Biology

SOFTWARE DEVELOPER EXPERIENCE

Software Developer Student

Planned, designed, and developed professionally programmed applications in collaborative team-based and independent settings, demonstrating the proficiency to earn Software Development Certificate.

Wilderness Wild Website: Designed a website that would allow users to connect with other nature loving people.

Tech Stack - Java, Javascript, CSS, HTML, Git, Github, TDD, OOP
Spa Website: Designed a learning website that would teach students about the planets and art inspired by space.

Tech Stack - Java, Javascript, CSS, HTML, Git, Github, GitBash, TDD, OOP

Trekking Website: Designed a website that would allow users to search through different trekking experiences.

Tech Stack - Java, CSS, HTML, Git, Github, GitBash, TDD, OOP

Virtual Pet Shelter: Designed console application that lets users create and interact with their own virtual pets.

Tech Stack - Java, Visual Studio, Git, Github, GitBash, TDD, OOP

PROFESSIONAL EXPERIENCE

Abbott Laboratories, Columbus, OH (April 2021 - Present)

Sensory Lab Technician

- Collaborated with 6 other team members as the lab technician in the concept, implementation, finalization, and consumer testing for 10 to 20 projects.
- Facilitated project workflow by monitoring the incoming products logs and communicating with project managers regarding the results collected from the scheduled tests. 150 to 200 products are logged each week.
- Created lesson plans for team calibration to ensure that each team member has the skills and support they need to succeed.

Nestle Quality Assurance Center, Dublin, OH (August 2020 - March 2021)

Chemistry Lab Technician

- Collaborated with team members to various laboratory departments in interpreting analysis requests and entering data.
- Received, registered, and prepared samples for analytical testing through data entry, with less than 6% overall error rate.
- Executed laboratory sample service requests and processing steps

HKT Teleservices, Columbus, OH (July 2017 - March 2020)

Airbnb Agent / WW Advocate

- Provided top tier customer service and phone support to clients for both Airbnb and Weight Watchers.
- Mediated personal and professional disputes between opposing clients to come to a resolution that was supported by both sides.
- Exceeded target margins for the number of solved cases with a high NPS (Net Promoter Score)