

CONTACT

Cleveland, OH
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SUMMARY

Full-stack developer experienced in business operations and program management; utilizing creative problem-solving, prioritization, and time management to deliver business solutions and positive client interactions. Thrives working in a team in challenging environments with an emphasis on collaboration and mutual respect.

TECHNICAL SKILLS

C# · .NET Core · Active Server Pages / ASP.net · JavaScript · Flexbox · MVC · HTML · CSS · Grid · TDD · Agile (Scrum) · Object Oriented Programming (OOP) · AJAX · JSON · React · Restful APIs · Responsive Design / Mobile · Structured Query Language (SQL) · Relational Databases / MS SQL · Source Control / GitHub

EDUCATION & TRAINING

We Can Code IT
Certificate of Software Development
Jan 2021 - Apr 2021

University of Cincinnati
BA, Psychology
Sep 2008 - Aug 2013

SHANNON ADAMS

SOFTWARE DEVELOPER

PROJECTS

- **Donut Maker:** Click-based single-page application in vanilla JavaScript
<https://github.com/shanfrom90/DonutMaker>
Visual Studio Code, HTML/CSS, JavaScript
- **Reviews Site:** ASP.NET Core web application
<https://github.com/shanfrom90/ReviewsSite>
Visual Studio, C# , Scrum, GitHub, HTML/CSS, TDD
- **Virtual Pet:** Tamagotchi style console application
<https://github.com/shanfrom90/Virtual-Pet-Shelter>
Visual Studio, C#, Github, GitBash, TDD, OOP

WORK EXPERIENCE

Operations Coordinator

The Mutt Hutt | Mar 2017 - Jan 2021

- Developed long-lasting positive client relationships through personalized attention and care, driving word of mouth referrals, and positive reviews
- Formalized standard operating procedures including developing a staff training guide
- Led software transition to modernize business operations and client communication starting in 2019 and finalized in 2020
- Managed 10 employees' schedules, conducted interviews, contributed to quarterly individual staff reviews and a 90-day on-boarding program for new hires

Program Director

Ohio Citizen Action | Sep 2013 - Jan 2017

- Directed campaigns to end the freeze on clean energy in Ohio and defeat utility rate hikes; in 2016 Ohio Citizen Action mobilized members and allies to send over 10,000 letters and make 1,200 phone calls in support of clean energy and climate action to Governor Kasich
- Fundraised for campaigns from major donors and grant funders; coordinated grant reporting with executive leadership
- Participated in content curation and updates for digital and printed media campaigns; represented the organization at local and regional events
- Organized an LED Projection on the Statehouse, Youth-Led Climate Action Rally, and Workshop in Columbus